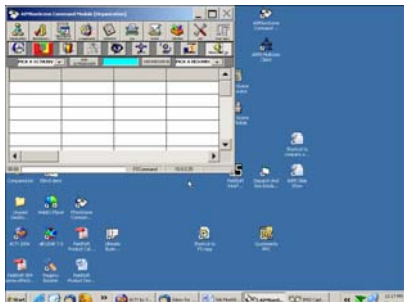# FieldSoft

Customer Newsletter

Did You Know That

Each customer can automatically control the size of the AIMSonScene window following program start. The window can be configured to take up all of the computer screen or only a portion of it as shown below.

AIMSonScene Window At 50% of Normal Size

Go to the AIMSonScene Configuration Module | Misc | Configure Extras window to access window size display options.

Next AIMSonScene Software Release

The next FieldSoft product enhancements release is scheduled to take place on March 30, 2007.

One release enhancement involves data exchange via AIMSonSceneP2P software. Current P2P data exchange is limited to users on the same local subnet. The enhancement will allow one AIMSonSceneP2P user to exchange data with another user over wide area networks as well as commercial broadband connections such as EV-DO and Edge.

No changes to AIMSonSceneP2P will be necessary to implement the enhancement. The change does however, require that AIMSonScene server software be on-line and part of the network in use.

FieldSoft To Exhibit Software At FDIC

Mark Bouchard will be staffing the FieldSoft exhibit booth at the Fire Department Instructor's Conference in Indianapolis, IN. Exhibit dates are April 19, 2007 through April 21, 2007. Current customers are encouraged to stop by the booth (#806) if they wish to share their feedback regarding product features and product needs. Potential customers are encouraged to stop by as well if they wish to view software operation and features first hand.

FieldSoft Partner/Product Profile

Grace Industries' primary focus is on life safety products, with emphasis on advanced technology. Grace manufactures a comprehensive line of innovative safety products specifically designed for, and widely used by Firefighters, Corrections, Mobile and Lone Workers, and Industrial, Judicial, Hospitals, and Educational Facilities. Many products are certified by a third party to meet or exceed mandated standards. Grace Industries is registered to ANSI/ISO/ASQ Q9001 - 2000.

Grace's highly advanced 2-way signaling telemetry system is used in the fire/rescue services, the industrial workplace, the security arena, and the military. The T PASS 3 product offers immediate personal distress signaling, the ability to send an evacuation signal, and the means to automatically verify the safety status of personnel at user defined time intervals. Grace is also the exclusive distributor of the AIMSonScene to TPASS interface

The company distributes safety products throughout the United States and worldwide to more than 30 countries. Grace Industries partners with other industry leaders such as FieldSoft to enable us to offer 'Total Solutions'.

FieldSoft Welcomes New ICS Software Customers

Motorola® Fireground Communications System™. The Santa Fe, N.M., Fire Department and the Zayante, CA., Fire District are two new AIMSonSceneSU customers. Both customers selected FieldSoft's ICS software when they purchased Motorola's Fireground Communication System. The Santa Fe purchase was made through Advanced Communications of Albuquerque, N.M., while the Zayante Fire District purchased their Fireground system through the Telepath Corporation of Fremont, CA. Zayante Fire has completed software training provided by FieldSoft. Santa Fe training should take place in March or early April.

AIMSonSceneMU (multi-user) Software. The Chester County, PA. Department of Emergency Services has taken delivery of the multi-user version of AIMSonScene. Primary use of client software will be in two communication vans which the Emergency Services Department sends to major incidents within the County. Client software may also be installed in the County Dispatching Center and Emergency Operations Center (EOC) so that personnel remote from the incident site may determine incident status at any time, as well as support on scene operations as needed. Chester County staff will learn how to tactically setup and use the software during a three day Deployment Assistance Program that FieldSoft will conduct on site later this month.

The Evergreen Park, IL., Fire department also took delivery of AIMSonSceneMU. The software, software support, and software training sale was made by AIMSonScene reseller KBKI Inc. of Weatherford, TX. Evergreen Park Fire was able to make the purchase with federal grant funds.

Second Canadian Fire Service Customer. The Richmond Hill, Ontario, Fire Department successfully completed AIMSonSceneSU (single user) end user training earlier this month. Richmond Hill is the second Canadian Fire service agency to select AIMSonSceneSU. Richmond Hill staff are using the software and are already evaluating whether or not it would be in the best interest of the city to upgrade to AIMSonSceneMU.

Other Customers. Other new customers include the Poudre, Colorado, Fire Authority and the Delhi Township, OH., Fire Department. The Borough of Demarest, N.Y., Department of Public Safety upgraded their older version of FDonScene and PDonScene software to the latest version of AIMSonSceneSU software.

Latest Two Wheel Challenge

Mark Bouchard, FieldSoft co-founder, attended a Superbike Motorcycle School on January 27, 2007. Although a street rider for many years, the school was Mark's first ride on a 600cc race ready bike running on a road race track.

The good news is that Mark survived two off track excursions and one bike vs. bike collision. Mark ran off the track when his bull frog opinion regarding newly learned corner entry skills was trumped by his actual tadpole abilities. The collision occurred as Mark was navigating a chicane and a faster rider tried to pass Mark on the inside.

No one was injured during the collision, Mark did however, get to experience overtaking and passing a motorcycle on a race track, even though the bike overtaken was -- in fact -- the one he had been riding just a second earlier.

An interesting aside is that Mark's time sliding through the chicane on his backside, was nearly as fast as when he actually rode the bike through it.

FieldSoft staff members are encouraging Mark to continue his "track day" exploits, since the results may create otherwise unforeseen promotional opportunities within the company.

TeraHop Networks Inc. Selects AIMSonScene Software

TeraHop Networks Inc. of Alpharetta, GA. has elected to build the end user interface of its new first responder presence and monitoring system around AIMSonScene incident command system (ICS) software. TeraHop is the third company to select AIMSonScene ICS software for integration with first responder accountability technology. The system under development is based upon TeraHop's own patented movable wireless sensor network technology. System com-ponents include wearable remote sensor nodes (RSNs), one or more gateway controllers (GCs), and a network server.

The first system test in a live fire situation has been successfully completed by TeraHop at the Georgia Fire Academy. Release of the first version of the TeraHop product is slated for later this year.

Additional information regarding TeraHop Networks and it's technology can be found by pointing your Internet web browser to www.terahop.com, or by telephoning the company at (678)455-8844.

Customers Are Invited To Submit Newsletter Content

Have you found a new use for AIMSonScene software that FieldSoft never imagined? Do you have a special tip that may allow another department to more effectively use the software? Do you want to share, or ask others to share, AIMSonScene configuration files? Do you want to use this newsletter to

request some type of AIMSonScene assistance from other end users? Send an email to markb@fieldsoft.com if so, and include the "FieldSoft Newsletter" in the subject line.

CAD Interfaces To AIMSonScene

Most prospective customers ask if AIMSonScene software can be "interfaced" to their computer aided dispatching (CAD) system. The answer is "Yes", AIMSonScene software can be connected to CAD systems.

In fact, AIMSonScene is currently interfaced with Motorola Premier CAD, Keystone CAD, and Intergraph CAD systems via Bio-Key International's Mobile Rescue product and FieldSoft's Interface Application (FSIA). Northrop Grumman IT used FieldSoft's application programming interface (API) to code a custom interface between AIMSonScene and their Altaris CAD product.

Typically, current CAD interfaces push incident type, incident location, and individual resource data to the mobile computer upon which AIMSonScene and the FSIA are installed. The FSIA can also accept the names of responders assigned to each individual resource. Alternatively, the FSIA can automatically query Bio-Key International's FireRMS staffing module to obtain responder names immediately following receipt of the dispatch message; provided that Bio-Key's MobileRescue application is part of the mobile data system. The Report Log generated within AIMSonScene can also be attached to the FireRMS NFIRS incident report via the MobileRescue application following incident termination, if desired.

The most straightforward way to get an interface between your current CAD and AIMSonScene is to contact your CAD vendor or integrator, direct them to determine the feasibility of an interface, and provide them with FieldSoft contact information. FieldSoft will work with the vendor to determine what needs to be done to make the interface a reality.

Customers in the process of developing a request for proposal (RFP) for a new CAD may want to add a requirement that any CAD proposals subsequently submitted include a section for an interface between the proposed system and AIMSonScene. FieldSoft will then work with the vendor or integrator to determine the engineering effort required for an interface.

AIMSonScene Web Forum Proposed

FieldSoft staff continually look for ways to increase customer satisfaction with both the company and with AIMSonScene software. Development and release of the AIMSonScene Deployment Assistance Program (to facilitate software roll out and use by a department within a single three day period), and this newsletter are two recent examples of our efforts to date. Company staff are now debating whether or not an AIMSonScene Internet Forum, should be the next service enhancement offered.

A product forum could allow customers to share software "tips and tricks" among themselves. Similarly, another forum area could provide a means for customers to submit feature enhancement requests, and simultaneously allow peer review and comment on proposed features. Other forum areas, not identified as of yet, may also prove useful to both customer and company staff.

Quite frankly however, FieldSoft is not sure whether there is sufficient customer interest in an AIMSonScene software forum. Naturally, FieldSoft is hesitant to devote time and resources to a web forum absent real customer interest. Thus, please send an email to Mark Bouchard (markb@fieldsoft.com) and share your thoughts regarding the usefulness, or lack thereof, of an AIMSonScene web forum.

Information The Lawyer Makes Us Include In The Newsletter

Questions, comments, or concerns regarding this newsletter can be directed to Mark Bouchard, FieldSoft Inc. President, at PO Box 1378, Chandler, AZ 85244-1378 or by telephone at (480)899-2128.

Product pricing, features, availability, and specifications subject to change without notice.

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